

PASEO COMMUNITY DEVELOPMENT DISTRICT

District Office · Ft. Myers, Florida · (239) 936-0913

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www.paseocdd.org

NOTICE OF REMOTE GUARD - KIOSK USAGE

OVERNIGHT SHIFTS ONLY

10:00 P.M. UNTIL 6:00 A.M.

Effective at 10:00 PM on Monday, May 8, 2023 and between the hours of 10:00 PM and 6:00 AM daily, the District will no longer be manning the Paseo guardhouse with an in-person guard and the **GUEST** entrance to Paseo will only be accessible via use of the kiosk. Following this date and time, use of the guest lane between the hours of 10:00 PM and 6:00 AM can be accomplished one of two ways:

- Guests or residents with pre-issued passes will be able to enter the District by scanning their passes at the kiosk. If the pass is valid the guest gate will open, allowing access.
- Guests or residents without pre-issued passes will be able to use the kiosk to contact a remote guard who will be able to issue a temporary pass once the driver inserts their driver's license into the kiosk for screening by the remote guard service.

It is the responsibility of the homeowner and/or tenant to issue all visitors, whether guests or vendors, a pass via the Gatehouse Solutions web portal, mobile app, or automated call-in system. Instructions can be found on the District's website under the [Helpful Documents](#) section and selecting the [Gatehouse Solutions – Web Portal and Mobile App Instructions](#) link. Please do not contact the guardhouse to provide a guest list as the guards may not accept guest lists.

As a reminder, gate access issues are not an emergency. If you have not registered with the Gatehouse Solutions app previously, please follow the instructions on the District's website for registration. **Please do not call the after-hours answering service for assistance in getting visitors, guests, and/or vendors through the gate.**